



Energy and communication

Electricity supply

The electricity market in Switzerland has not yet been fully liberalised, and your choice of supplier depends on your place of residence. It is therefore possible that your landlord has already registered with a particular supplier. Electricity consumption is generally not included in ancillary costs and is paid directly to the electricity provider.

Radio and television fees

Private households in Switzerland are required to pay an annual flat-rate fee for radio and television reception, regardless of how many appliances are used in the household. Once you have registered at the residents' registration office, your registration data is transferred directly from the municipality to Serafe AG, which is responsible for fee collection. This means you do not have to register separately with Serafe AG. Under certain circumstances, people may be exempted from their obligation to pay the fee, e.g. people who receive supplementary benefits or people with no means of receiving radio or television. In such cases, a request for exemption must be submitted to Serafe AG.

[Serafe AG / www.serafe.ch](https://www.serafe.ch)

TV and Internet

To set up a TV and/or Internet connection, you can contact a telecommunications or electricity provider. There are a range of options, depending on your flat and the area you live in. It is worth comparing offers, because Internet and/or TV services and prices vary.

[Comparison portal / www.comparis.ch](https://www.comparis.ch)

Telephony

Due to legal requirements, you will need a passport or ID card as well as a valid residence permit (B, C, G or L permit) to take out a mobile or landline subscription in Switzerland. The best way to find out about the various offers is to visit one of the many shops.

[Comparison portal / www.comparis.ch](https://www.comparis.ch)